

Revocation right for consumers

(A 'consumer' is any natural person who concludes a legal transaction which, to an overwhelming extent, cannot be attributed to either his commercial or independent professional activities.)

Instructions for revocation

Revocation right

You have the right to revoke this contract within fourteen days without specifying any reasons. The revocation period is fourteen days with effect from the day of the conclusion of the contract.

In order to exercise your revocation right, you must inform us (**Sven-Holger Design & Communications GmbH, Cottbusser Platz 34, 12627 Berlin, telephone number: +491732833333, e-mail address: cancellation@sven-holger.com**) of your decision to revoke this contract by means of a clear declaration (e.g. a letter sent via post, fax or email). You can use the enclosed specimen revocation form for this, which however is not mandatory.

In order to safeguard the revocation period, it is sufficient that you send the notification about the exercise of the revocation right before the expiry of the revocation period.

Consequences of the revocation

If you revoke this contract, we shall repay all the payments, which we received from you, including the delivery costs (with the exception of additional costs, which arise from that fact that you selected a form of delivery other than the most reasonable standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we received the notification about the revocation of this contract from you. We use the same means of payment, which you had originally used during the original transaction, for this repayment unless expressly agreed otherwise with you; you will not be charged any fees owing to this repayment.

If you have requested for the services to start during the revocation period, then you have to pay us a reasonable amount which corresponds to the proportion of the services already provided up to the time at which you inform us that you wish to exercise the revocation right as regards this contract in comparison to the overall scope of the services included in the contract.

Criteria for expiry

The revocation right expires when a contract for provision of services is concluded if the businessman has provided the service completely and has started with the provision of the service only after the consumer has given an explicit approval for the same and, at the same time, has also confirmed that he is aware that he shall lose his revocation right upon complete fulfilment of the contract by the businessman.

(If you wish to revoke the contract, please fill up this form and send it back to us.)

- To Sven-Holger Design & Communications GmbH, Cottbusser Platz 34, 12627 Berlin, e-mail address:
cancellation@sven-holger.com:

- I/we (*) herewith revoke the contract concluded by me/ us (*) regarding the purchase of the following products
(*)/

the provision of the following service (*)

- Ordered on (*)/ received on (*)

- Name of the consumer(s)

- Address of the consumer(s)

- Signature of the consumer(s) (only in case of a notification on paper)

- Date

(*) Cross out the incorrect option.